

## OperFi Client Setup Checklist

### All OperFi new accounts please submit the following:

- OperFi Factoring Agreement
- Operating Authority
- Surety Bond (BMC-84 or BMC-85)
- Certificate of Insurance (if applicable)
- Broker / Carrier Packet
- Voided Check with Printed Company Name
  - Or official bank document with account information listed. Starter checks not accepted.
- Driver's License for All Owners
- W-9

*In addition to the above, the below business types please submit the following*

### Corporations or LLCs:

- Formation Documents
  - Contact an OperFi representative who can assist with your respective state's Secretary of State database. Document fee may be required depending on individual state requirements.

### Sole Proprietors (DBAS):

- Utility Bill listing current address
- Social Security Card

### Military, Veteran, Law Enforcement: (Discounts Offered)

- Proof of Service

## OperFi Client Onboarding TO DO Checklist

This checklist is for our clients to ensure that they have all of the tools, resources, and processes ready to start their brokerage:

- Broker / Carrier Agreement – OperFi Clauses Added
- Broker NOA Email Setup
- OperFi Broker Specific NOA Email
- Carrier Payment Setup Link provided by OperFi
- TMS Platform Established
- Rate Confirmation Special Instructions section added to included billing requirements, late fees, double-broker clauses, NOA instructions, etc.
- Carrier Vetting Setup – Carrier-OK, Carrier411, etc.
- Purchase Order Template for Customers
- Master Service Agreement Templates (Shipper Agreements)
- Broker Credit Training Complete